

This video is a step-by-step process on how to perform a clean re-installation of Razer Synapse on Windows.

A clean re-installation of Razer Synapse is recommended if you encounter a recurring software issue.

Let's start by closing all running Razer Synapse programs.

Open the System Tray that is located at the bottom-right corner of your home screen.

Right-click on the Razer Synapse icon and select "Exit All Apps".

Uninstall all Razer Synapse programs.

Open your PC or laptop's "Settings", go to "Apps", then "Installed Apps".

Under "Installed apps", search for "Razer". A list of Razer apps will appear.

Click on the ellipsis icon of Razer Synapse, then click "Uninstall".

Click "Yes" once the Windows User Account Control prompts.

Click the ellipsis icon in the upper right corner of the "INSTALLED APPS" tab in the "RAZER GAMING SOFTWARE" window.

Click "UNINSTALL ALL".

Click "UNINSTALL" in the confirmation window.

Wait for the uninstallation to complete.

Close the window once the uninstallation is complete.

Close the "Apps & Features" window and disconnect all non-essential Razer devices from your PC or laptop.

Restart your PC.

Download and install the latest version of Razer Synapse.

Be sure to install only Razer Synapse, all other Razer Programs or modules can be installed later.

Select "RAZER SYNAPSE 4".

Uncheck "include RAZER CHROMA APP".

Click "INSTALL".

The link on how to install Razer Synapse is available in the description.

Lastly, log in to Razer Synapse with your Razer ID.

That's it! You have just successfully performed a clean re-installation of Razer Synapse.