

How to detect your Razer device in Razer Synapse 4

This video is a step-by-step process on how to detect your Razer device in Razer Synapse 4.

If Razer Synapse fails to detect your Razer device, it could be due to either a software or hardware issue. Another possible reason is your Razer device is not compatible with the Razer Synapse version you are using.

Let's get started.

First, confirm that your Razer device is supported by Razer Synapse 4.

Next, ensure your Razer device is properly plugged in and connected directly to the computer and not through a USB hub.

Restart your computer then test if Razer Synapse 4 already recognizes your device.

This usually fixes the issue if it's happening on a newly connected Razer device or you have just completed an update.

If the issue persists, try to repair Razer Synapse 4.

To do this, right-click on "Start" menu and click on "Run".

In the "Run" dialog box, type in "appwiz.cpl" and click "OK".

In the "Program and Features" window that opens, select Razer Synapse and click on "Change".

The Razer installed apps window should open. And select "Repair".

Wait for the installation to complete. The Razer Synapse 4 will automatically launch once update is completed.

There you have it! Your Razer Synapse 4 should now be able to detect your Razer device.