Razer

passwords and security

In order to turn on and diagnose your computer we will need any log in ID and/or password you have created. We highly suggest you leave your Windows log in passwords blank and have your Synapse account set to automatically remember your password and log in. Should you not wish to do this please let us know your login information below. Please note that if we are not able to log into your accounts it increases the likelihood that the technician may need to reformat your computer, thus causing all of your data to be lost.

Synapse 2.0 Log In

Log In   ID   _____

Password   _____

Windows Log in

Log In   ID   _____

Password   _____

Your privacy and security are of the upmost importance to Razer and we will only access your computer and its files as needed to properly diagnose, repair and test your computer. However, it is strongly suggested you do the following whenever you are shipping or moving any computer.

- Remove any and all sensitive information such as:

  o Files that contain passwords, account information or other information regarding your bank accounts, credit cards, saving accounts, email accounts, social networks etc.

  o Files that contain your Social Security number, your date of birth, mother's maiden name or any other such information that can be used to gain access to any of your secured accounts or used to perpetrate identify theft or fraud.

- Erase stored passwords from your browser. To do this go to the tools/settings option of your browser and delete your history and passwords.

- Delete any photos or files that you would not want others to view or share with the world.

- And of course, back up all of your data to a secure location.

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