



RAZER BLADE 14" (2022)

UPDATE GUIDE

The Razer Blade 14" (2022) | RZ09-0427x is loaded with the latest features for the most powerful gaming experience yet.

This is a guide in updating the software of the Razer Blade 14" (2022).

Make sure to follow all steps to successfully install the software.

The entire process will take some time.

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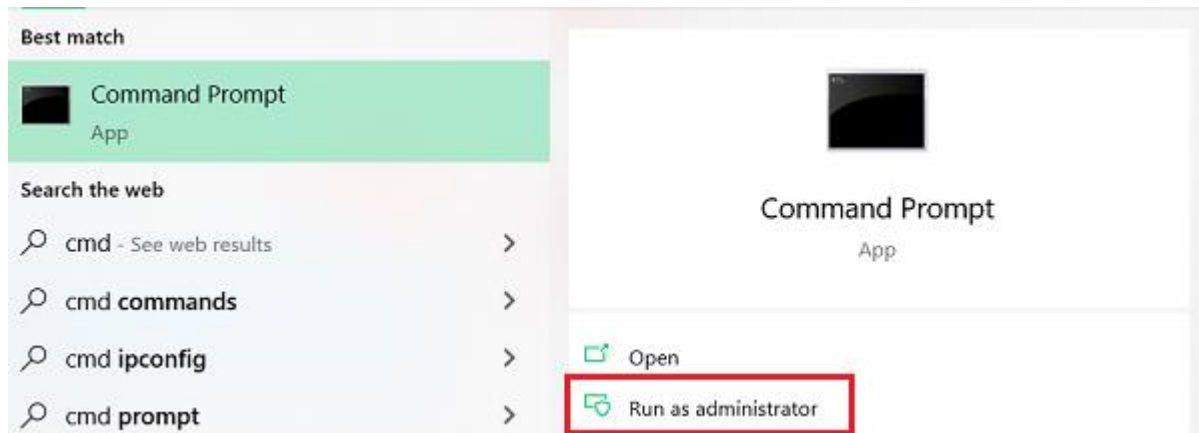
Before the update

Make sure to perform the following to successfully update the software of the Razer Blade:

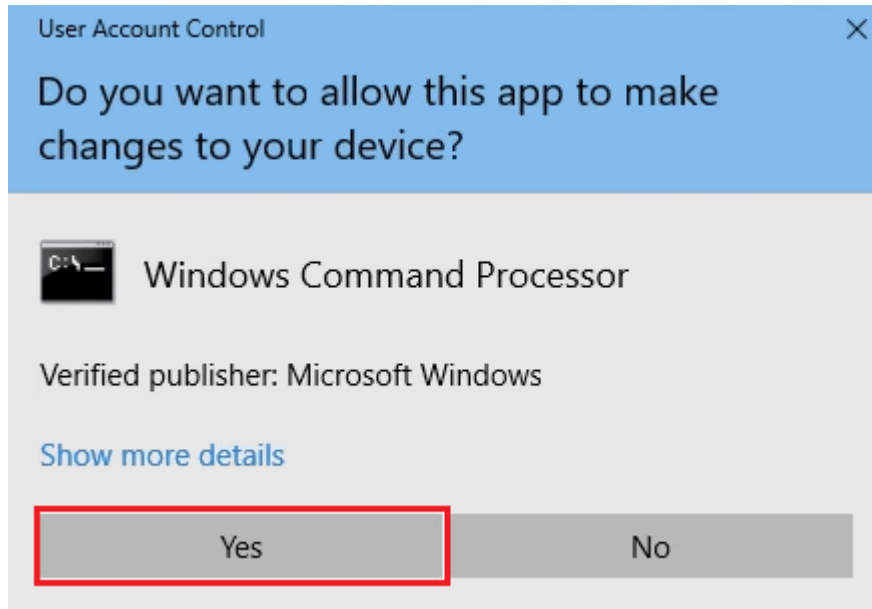
- Check if device encryption is disabled
- Check if Windows Hello is disabled
- Connect a USB mouse
- Check if AMD I2C Controller is disabled in the Device Manager
- Check if NVIDIA Graphics is disabled in the Device Manager

1. HOW TO CHECK IF DEVICE ENCRYPTION IS DISABLED

1. Click on Start.
2. Type "cmd" and click "Run as administrator".



3. Click "Yes" on the User Account Control prompt.



4. Enter "manage-bde -status".

5. Check the Conversion Status.

- The status must be "Fully Decrypted".

An Administrator: Command Prompt window with a black background and green text. It shows the output of the command 'manage-bde -status'. The output includes information about BitLocker Drive Encryption, such as the configuration tool version, copyright, and details for Volume C: [Blade 14] [OS Volume]. A red rectangular box highlights the 'Conversion Status: Fully Decrypted' line. The window title bar shows 'Administrator: Command Prompt' and standard window controls (minimize, maximize, close).

```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.22000.527]
(c) Microsoft Corporation. All rights reserved.

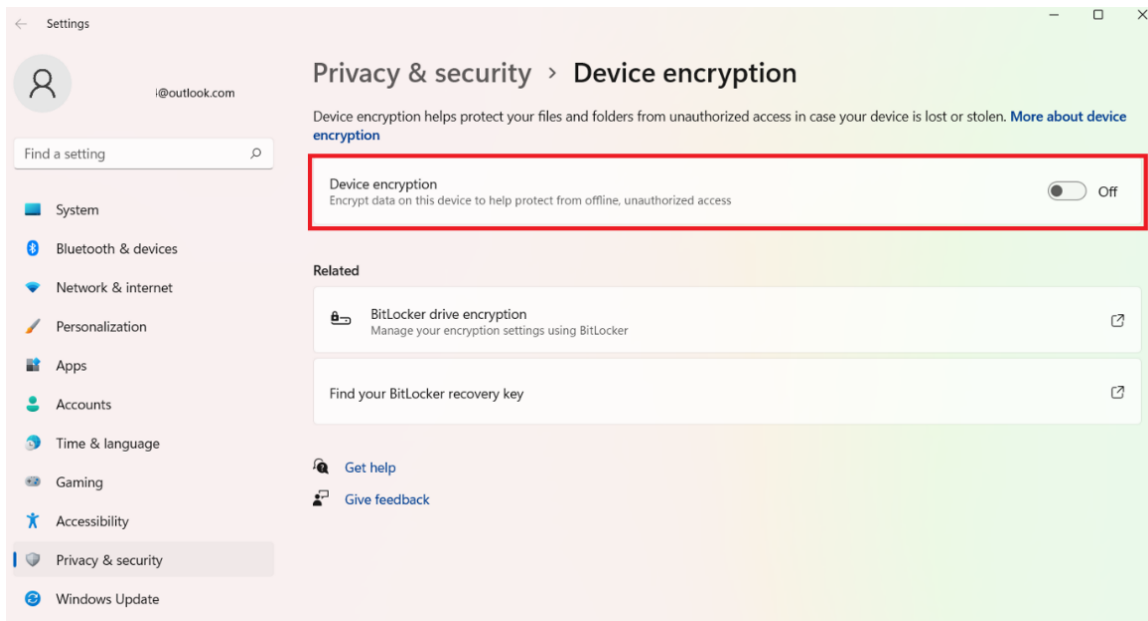
C:\Windows\system32>manage-bde -status
BitLocker Drive Encryption: Configuration Tool version 10.0.22000
Copyright (C) 2013 Microsoft Corporation. All rights reserved.

Disk volumes that can be protected with
BitLocker Drive Encryption:
Volume C: [Blade 14]
[OS Volume]

Size: 936.18 GB
BitLocker Version: None
Conversion Status: Fully Decrypted
Percentage Encrypted: 0.0%
Encryption Method: None
Protection Status: Protection Off
Lock Status: Unlocked
Identification Field: None
Key Protectors: None Found

C:\Windows\system32>
```

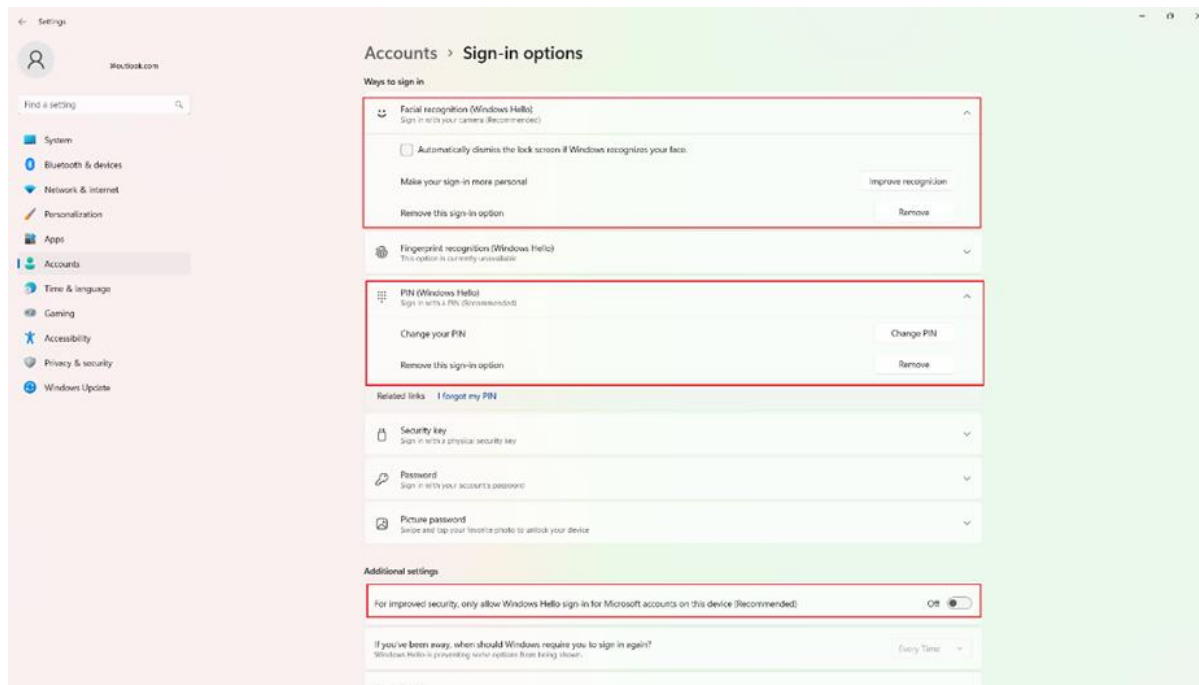
- Otherwise, go to Settings > Privacy & security > Device encryption. Toggle off the switch for Device encryption.



Wait until it is fully decrypted. The conversion speed depends on the amount of encrypted data.

2. HOW TO CHECK IF WINDOWS HELLO IS DISABLED

1. Go to Settings > Accounts > Sign-in options.
2. Click "Remove" if the Windows Hello Sign-in is enabled for Facial recognition and PIN.



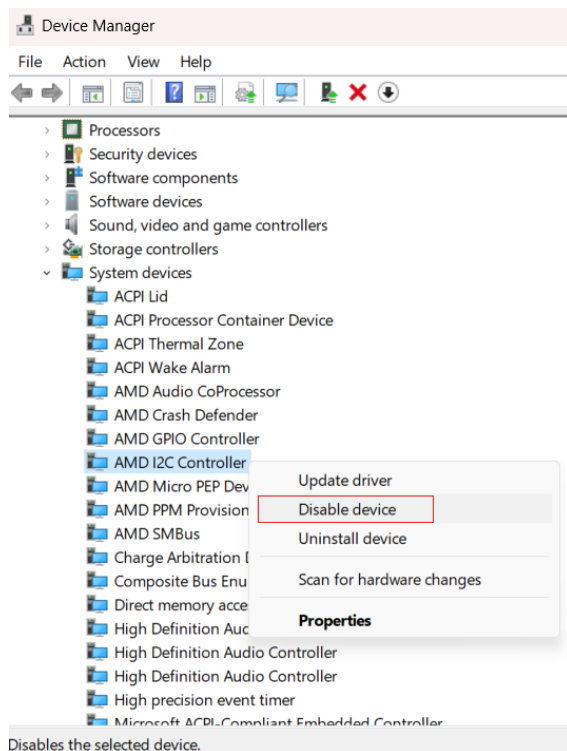
3. HOW TO UPDATE THE RAZER BLADE 14" (2022)

3. Make sure all ongoing updates are complete. Then, close all applications.
4. Plug in the prepared USB mouse.
5. Select "Device Manager".

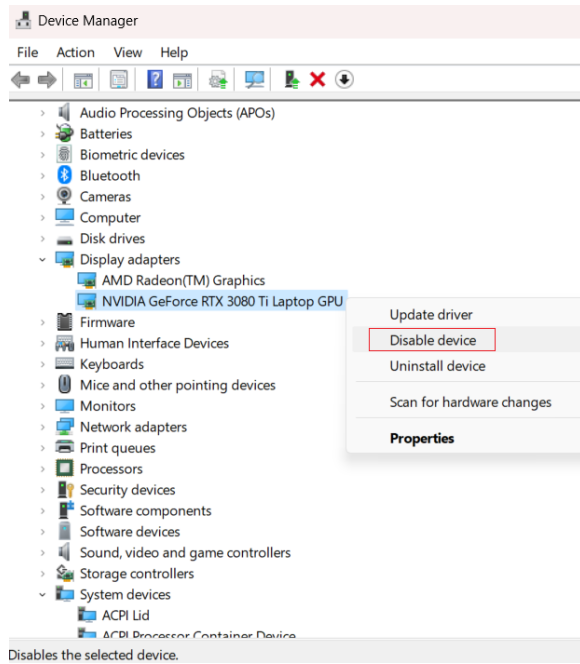


6. Expand "System devices" and disable "AMD I2C Controller".

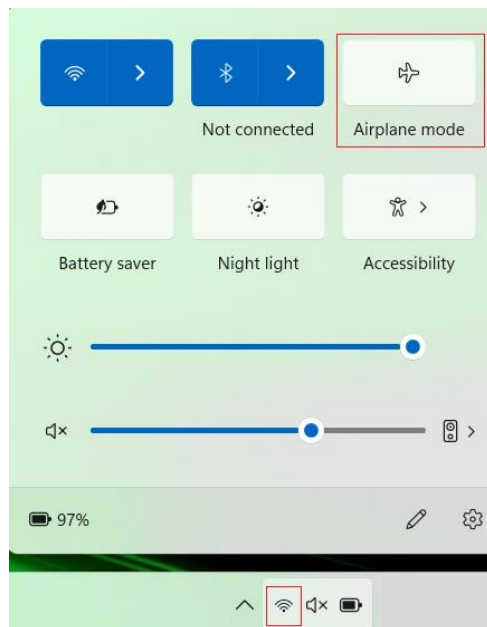
 *The touchpad will stop working after this action.*



7. Expand “Display adapters” and disable “NVIDIA” graphics.



8. Enable Airplane mode and make sure there is no internet connection.



9. Go back to the [Razer Blade 14" \(2022\) Firmware Updater](#) article.